

**75. Have any critical elements been left out of the preparation for Wave 3 implementation?
Please explain:**

Wave 1

Note: This question did not apply to Waves 1 and 2.

Wave 2

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Wave 3

1. Training was navigational in nature. No focus on business process changes was offered. This will be the downfall of the system. I feel that Edison staff should have integrated more with large agency personnel and actually had staff from the state agencies devoted full time to implementation efforts. Unfortunately we still had our full time jobs unlike the Edison staff that got to earn highly paid overtime and bonuses. Lucky break for them. Someone should have had more foresight for our other employees that worked so hard on this and got no appreciation.
2. Testing
3. The Edison team has not responded to certain questions. They have not approved our speed charts. Yesterday we received our vendor list for update and verification. I am not sure that all processes will work effectively on July 1.
4. 1)Critical to identify all transactions and record them properly. 2) Worried about the Federal Funding and reimbursements. 3)I do not have a very good understanding of how the contracts will be handled in Edison. I would like to know more about the accounting issues with contracts. How will we set up what we use to call accrued liabilities? How will these type payments be segregated according to the yearly budgets.
5. Besides the lack of real training, there are still many unaddressed and unanswered questions pertaining to fundamental financial reports (monthly, quarterly, etc.) We are being told that it will be there eventually. How do we analyze and assess our financial condition and provide information to others without this information?
6. 1. Adequate hands on training. Trainings have been focused on which buttons to punch and not necessarily understanding the system. Workshops were advertised to be added but have since turned into "post go-live" workshops to help you process your business". There should have been some real life trainings where staff could process transactions and get a feel for the product and even reports/controls. Instead, we will hit the new world and have to survive and learn at the same time. 2. Adequate testing around interfaces and actually running some real to life parallels. This department is heavily dependent on interfaces for the majority of its financial transactions. To date, they are

not fully tested. 3. Reporting is not readily apparent and that is ashamed given the software and technology capability.

7. System configured in conflict with current business practices.
8. Warrant cancel and re-issue. This process has not been covered in training, nor addressed in any meetings with the Edison implementation team. In addition, staff currently has no method to obtain any new Edison vendor ID's after they have been assigned by DOA. This data is needed so that existing thrid-party data systems can be populated.